



May 28, 2009

Polymer Conversions, Inc  
Attention: PCI Management Team  
5732 Big Tree Road  
Orchard Park, NY 14127

Dear PCI Management Team:

On behalf of MAPP's Board of Directors, I would like to take this opportunity to express my sincere appreciation for the time and effort put into hosting the May 2009 plant tour event.

**"This plant is, by far, one of the best of the best!"**

**"Good to see a molder go from good to GREAT!"**

As annotated above, these are two of a dozen or so quotes that we've received verbally and from the attendee evaluation sheets; all of which pointed to the same theme. In case you didn't know what your team has accomplished, let me be the first to tell you that Polymer Conversions is in the top quartile of all injection molding companies in the United States. In fact, from a process and tool validation standpoint, I would be comfortable in saying that you rank as leaders in the plastics industry!

Because I know it is difficult to take the time to obtain external benchmarks, I would want you all to thoroughly understand that from the attendees' perspective, you are part of a very special company; a company that truly respects and understands that people are its most important asset; a company that has distinguished itself by the discipline used in following minutely defined procedures; a company that strives for market distinction through creativity and innovation!

I applaud you on your efforts and congratulate your outstanding accomplishments. Thank you again for giving the Members of MAPP the opportunity to witness a World Class Injection Molder in action.

Very Sincerely,

A handwritten signature in black ink, appearing to read "Troy Nix", is written over the typed name.

Troy Nix  
Executive Director

**cc: MAPP Board of Directors**